## LAKE OF THE WOODS DISTRICT HOSPITAL Regular Meeting of the Board of Directors Thursday, November 7, 2013 Hospital Boardroom

- **PRESENT**:B. Anderson, M. Balcaen, C. Gasparini, G. Kakeeway, Dr. J.K. MacDonald, D. Monteith,<br/>M. Mymryk, A. Pringle, H. Redsky, J. Reid, F. Richardson (Chair), and Dr. R. Scatliff
- **REGRETS:** K. Dawe, K. Roehrig, Dr. M. Spencer, and T. Stevens
- GUEST(S): M. Stevenson

AGENDA ITEMS		DISCUSSION	ACTION
1.	Call to Order	<ul> <li>F. Richardson, Chair, called the meeting to order at 5:06 p.m.</li> <li>F. Richardson thanked A. Pringle for his time spent on the Board. A. Pringle will be relocating, and this will be his last Board Meeting.</li> </ul>	Information
2.	Adoption of Agenda	<b>Moved</b> by J. Reid and <b>seconded</b> by B. Anderson that the regular meeting agenda be approved as circulated.	Motion#13/11/1 Carried
3.		<b>Moved</b> by A. Pringle and <b>seconded</b> by G. Kakeeway that the minutes of the Regular Meeting of the Board of Directors held on October 3, 2013 be approved as circulated.	Motion#13/11/2 Carried
4.	Business Arising	No business arising.	
5.	Education	5.1 Presentation on Patient Experience Conference (Kingston, ON)	
		• M. Stevenson presented on the conference she attended on May 9-10, 2013 in Kingston, ON titled "Transforming the Patient Experience" (presentation appended). Presentation will be circulated to Board Members, who can access the links for further information.	Information
		5.2 Patient Satisfaction Survey Results	
		<ul> <li>M. Balcaen presented on the Patient Satisfaction Survey Results, which was conducted from June 10 – October 7, 2013 (presentation appended). Received 349 returned surveys.</li> <li>In-house patient survey, consisting of 22 questions, which were given to patients following care.</li> <li>To improve upon notifying patients of LWDH's Aboriginal services, posters have been created and are being posted throughout the Hospital advertising these services and how to access them.</li> <li>The next survey will be completed in the summer of 2014.</li> <li>It was suggested that conducting a survey during the winter season would be a beneficial way to survey the local population.</li> </ul>	Information
6.	Committee Reports	6.1 Ownership/Linkages Committee	
		<ul> <li>D. Monteith, new Chair of the Ownership/Linkages Committee, reported:</li> <li>Have selected organizations to visit, created at tentative schedule, and will be contacting individuals to make</li> </ul>	Information

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	<ul> <li>meeting arrangements.</li> <li>Currently no visit scheduled for November.</li> <li>Met with Anishinaabe Abinoojii Children's Services on October 16, 2013. They have an amazing program and learned about what they do, and their needs. Was a very positive experience. Areas of improvement were identified and will be discussed. Currently refining the process of admitting a child, who needs protection, to hospital.</li> </ul>	
	6.2 Governance Committee	
	<ul> <li>F. Richardson reviewed his Board Education Report (appended), from the Governance-to-Governance Session held in Thunder Bay on October 8, 2013.</li> <li>H. Redsky reported: <ul> <li>Two EL policies were reviewed at their last meeting. One revision is being presented for approval this evening; the second one will be revisited at the next meeting.</li> <li>Webcast titled "An Update on the Ontario Not-for-Profit Corporations Act" was held. The Board has completed by-law revisions in preparation for this legislation, but still need to be aware of requirements.</li> <li>Webcast titled "Suicide Prevention in Aboriginal Communities" was held. Emphasized the concept of social rejection and exclusion.</li> <li>Dr. S. Reed-Walkiewicz will be asked to present next month.</li> <li>The GCE Board Self-Assessment Tool will be reviewed at the next meeting.</li> </ul> </li> </ul>	Information
	6.3 Building a Future	
	No report.	
	<ul> <li>6.4 Quality</li> <li>F. Richardson reported: <ul> <li>Hand Hygiene Audit results were reviewed. For this year's QIP, LWDH has a target of 90% for hand hygiene compliance before patient contact. This year, LWDH achieved 88%.</li> <li>No severity level 3 or 4's to report.</li> <li>Compared our QIP with other hospitals.</li> </ul> </li> </ul>	Information
	<ul> <li>6.5 Nominating Committee</li> <li>M. Balcaen reported: <ul> <li>Did not meet in October, but will schedule a November meeting.</li> <li>Will need to recruit Board Members. Some names have been circulated and will be discussed.</li> </ul> </li> <li>6.6 CEO Compensation and Evaluation Committee</li> </ul>	Information
	6.6 CEO Compensation and Evaluation Committee No report.	
7. Consent Agenda	<b>Moved</b> by B. Anderson and <b>seconded</b> J. Reid by that the Consent Agenda be approved.	Motion#13/11/3 carried

<u> </u>	<b>F</b>		anaial Canditian and Astivitian Deview			
8.	Executive Limitations	3.1 EL-3 Fin	nancial Condition and Activities - Review			
	Items	After review and dis	No Change			
		Activities, it was ag	i të ënangë			
		policy at this time.				
		3.2 EL-9 Lea	adership Capacity and Continuity - Review			
		After review and dis	No Change			
		and Continuity, it want on the structure of the second s				
9.	Monitoring		nancial Condition and Activities			
э.	CEO		iancial condition and Activities			
	Performance	Noved by G. Kake	Motion#13/11/4			
		of Directors has as	carried			
		Condition and Activ				
			easonable interpretation of the policy.			
		9.2 EL-9 Lea	adership Capacity and Continuity			
		Moved by I Boid a	and seconded by B. Anderson that the Board	Motion#13/11/5		
			sessed the monitoring report on EL-9	carried		
			ty and Continuity and found that it	Gamba		
			pliance with a reasonable interpretation of the			
		oolicy.				
10.	Monitoring	10.1 GP-14 Bo	ard Planning Cycle and Agenda Control			
	Board		ort on GP-14 Board Planning Cycle and	Deferred		
	Performance	Agenda Control wa	Deletteu			
		0				
		10.2 GP-17 Co	rporate Rules of Order			
		The monitoring rep	Information			
		completed by D. Mo	internation			
			ity of Control			
		The monitoring rep	ort on BC-1 Unity of Control, completed by B.	Information		
		Anderson, was revi				
		10.4 BC-3 De	legation to the CEO			
		Information				
		The monitoring report on BC-3 Delegation to the CEO, completed by J. Reid, was reviewed.				
		Joonital Administra	tion will address Accreditation Canada's			
			tion will address Accreditation Canada's record-keeping of Board Policy Review dates.			
11.	Executive		to EL-11 Environmental Impact			
	Limitations					
	Items for	<b>Moved</b> by J. Reid and <b>seconded</b> by G. Kakeeway that the Board				
	Decision	of Directors approv	carried			
			as recommended by the Governance			
12	Information	Committee. 12.1 President	& CEO Report			
12.	Requested by					
	the Board	ed his report as circulated (attached). Those	Information			
		items of a confidential nature will be reviewed In Camera.				
		<ul> <li>In addition,</li> </ul>				
		be covering	g a Maternity Leave in Administration.			

	12.2 Chief of Staff Report	
	Dr. MacDonald reviewed his report as circulated (attached). Those items of a confidential nature will be reviewed In Camera.	
	12.3 VP Patient Services Report	
	K. Dawe's report was circulated for review (attached).	
	12.4 VP Community Programs Report	
	M. Mymryk reviewed her report as circulated (attached).	
	12.5 VP Corporate Services Report	
	C. Gasparini reviewed her report as circulated (attached).	
13. Adjournment	The regular meeting was adjourned at 7:04 p.m.	Adjourned

Chair

President & CEO

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