

LAKE OF THE WOODS DISTRICT HOSPITAL

ACCESSIBILITY ADVISORY COMMITTEE MEETING MINUTES

Monday January 21, 2019 - 1200 hours in the Boardroom

PRESENT: Brock Chisholm (Chair), Donna Makowsky, Mary Hall, Samantha Atchison, Kendra Dobinson, Dianne Pelletier

ABSENT: Patti Dryden-Holmstrom, Robert Bartolo, Patricia Clink, Nadine Halboom (via TC), Wayne Ficek

AGENDA ITEMS	DISCUSSION	ACTION
1. AGENDA & MEMBERSHIP	Agenda was circulated as presented.	carried
2. ACCEPTANCE OF MINUTES	Motioned by D. Makowsky and seconded by K. Dobinson to accept the October 1, 2018 minutes as presented.	carried
3. OLD BUSINESS		
3.1 <u>Barrier Remediation Update</u> a. List	<ul style="list-style-type: none">• M. Hall and B. Chisholm will update the Barrier Remediation List for the next meeting.	in progress M. Hall B. Chisholm
b. Washroom Call Bells	<ul style="list-style-type: none">• <u>Main Floor</u> washroom: call bell rings to ER.• <u>2nd floor</u> public washroom: call bell rings to OR and 2E.• <u>ICU Waiting Room</u>: no call bells in the public washroom. (not considered accessible)• <u>Chemotherapy Hall</u>: no call bells in the public washroom.• B. Chisholm will talk to the Chemotherapy & ICU staff regarding need for call bell.	in progress B. Chisholm
c. Accessibility in Meditech	<ul style="list-style-type: none">• Discussed flagging patients with accessibility needs in Meditech. This would have to be approved by the Regional Meditech group.• Discussed potential process at registration:<ol style="list-style-type: none">1. Ask the patient if they want to self-identify any disabilities. (must self-identify)2. Patient discloses the disability.3. Staff assess for possible solutions or strategies to accommodate the disability.• D. Makowsky noted that strategies would not be visible on the Meditech dashboard, just the accessibility identification.• We would have to build the strategies, establish processes, policies etc. before the Region would consider approval.	in progress B. Chisholm

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	<ul style="list-style-type: none"> • Discussion on patients who experience frustration by having the same questions asked by various staff when in the hospital. • D. Makowsky stressed that patient safety is a top priority for staff, and that is the main reason that questions are asked more than once. 	
3.2 OR Dept and MDRD Dept signage	<ul style="list-style-type: none"> • Signage still needs to be updated. • M. Hall is working on this. 	In progress M. Hall
3.3 Age Friendly Committee Update	<ul style="list-style-type: none"> • Continues to meet quarterly. • No update. 	information
3.4 Patient and Family Advisory Committee	<ul style="list-style-type: none"> • Met early January 2019 and Committee is proposing to meet monthly. • Talked about recruitment for the committee. D. Makowsky invited any member of Accessibility to join the Patient and Family Advisory Committee. • Topics discussed by the Committee include: <ul style="list-style-type: none"> ✓ Hospital committees to provide feedback to. ✓ Volunteers in the hospital. ✓ Patient Experience Survey. ✓ Accreditation - October 2019. ✓ Aligning goals with Mission, Vision and Values. • S. Atchison offered to sit at one meeting of the Patient and Family Advisory Committee. 	in progress
3.5 Visual Way Finding (Locatable) mobile smith, Wifarer	<ul style="list-style-type: none"> • B. Chisholm has attempted to contact Wi-farer multiple times with no success. • B. Chisholm will try to contact McKenzie Health for information. • B. Chisholm continues to explore options. • S. Atchison will forward any information to B. Chisholm as well. 	in progress
3.6 All Nations Hospital – Accessibility Rep Planning	<ul style="list-style-type: none"> • Public forum scheduled for Jan 31st, 2019 at Seven Generations Education Institute. • Media release announcing Stage 1 planning of the All Nations Hospital. • Next step is to obtain a project manager. • Once the service is planned, the the designing is planned. • Accessibility Committee will be given opportunity for input and feedback at the designing stage. 	

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4. NEW BUSINESS		
4.1 Enabling Access Fund	<ul style="list-style-type: none"> Funding was approved to build an appropriately graded outside ramp to Training Centre Classroom doors, an accessible washroom and power doors. Remove from agenda at this time. Return when project has started. 	<p>Information</p> <p>Remove</p>
4.2 Round Table	<ul style="list-style-type: none"> none 	
4.3 OHCNAP issues reported in hospitals	<p>B. Chisholm updated the Committee on OHCNAP issues reported in hospitals. This Committee is representation of every hospital in Ontario that has an Accessibility Committee. Topics discussed at the Regional meeting were:</p> <p><u>Service animals</u></p> <ul style="list-style-type: none"> LWDH has a pet visitation policy in place already. There is no restriction on service animals. We have had a recent request for a service animal to visit patients. May consider for Schedule 1 or Community Programs. We would not consider for acute care settings, as transmission of superbugs in higher in animals. <p><u>Cannabis use in hospitals</u></p> <ul style="list-style-type: none"> Discussed patients who have Rx for Medical Marijuana. Same rules apply for cigarette use (outside & off property, etc.) <p><u>Inappropriate staff response to deaf patients</u></p> <ul style="list-style-type: none"> Concern that staff were not responding properly. Noted a lack of communication. <p><u>Support workers access to O.R. and other areas</u></p> <ul style="list-style-type: none"> Access is usually denied, due to risk of contamination. <p><u>Outpatient basic needs care provisions – toileting</u></p> <ul style="list-style-type: none"> Discussed if the hospital was responsible to provide all care services to clients on an outpatient visit. (e.g. toileting) We currently don't provide that service to 	

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	<p>outpatients.</p> <ul style="list-style-type: none">• If we send inpatients to an outpatient appointment, we ensure to send a patient escort with them. <p><u>Sign language interpreter in O.R. during procedure</u></p> <ul style="list-style-type: none">• A patient having surgery needed an interpreter.• The hospital worked out a system so they could see the interpreter without any surgical risks.	
5. ADJOURNMENT	The meeting was adjourned at 12:57	adjourned
6. NEXT MEETING	<p>The next meeting will take place May 13th, 2019 at noon.</p> <p>Time will be dedicated to review the Barrier Remediation List for next meeting as well as a property tour.</p>	

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