

**Lake of the Woods District Hospital**  
**LWDH Accessibility Plan Annual Report - 2021**

***Approved by***  
Mr. R. Racette  
Chief Executive Officer and President  
Lake of the Woods District Hospital  
Kenora, Ontario

***Submitted by***  
Brock Chisholm  
Chair, Accessibility Advisory Committee

*This publication is available in alternative formats upon request*

**Executive Summary**

The Lake of the Woods District Hospital Accessibility Plan Annual Report 2021, summarizes the activities of the LWDH Accessibility Advisory Committee, by reporting on the progress of measures taken to implement the LWDH multi-year Accessibility Plan in 2021.

**Commitment to accessibility planning**

The Lake of the Woods District Hospital has a commitment to providing an accessible and responsive environment to its clients and staff. This commitment is evident in the LWDH policy- Accessibility – General Requirements:

The Lake of the Woods District Hospital (LWDH) is committed to treating all people in a way that allows them to maintain their dignity and independence. We believe in integration and equal opportunity. We are committed to meeting the needs of people with disabilities in a timely manner, and will do so by preventing and removing barriers to accessibility and meeting accessibility requirements under the Accessibility for Ontarians with Disabilities Act, 2005.

### **The Accessibility Advisory Committee**

The LWDH Accessibility Advisory Committee (AAC) was first convened on July 14, 2003, and has continued to meet regularly since. The AAC guides the LWDH in ensuring that its environment and services are accessible to all. LWDH members are chosen for their unique skills, knowledge and key positions of authority. Community members are specifically invited to join the AAC based on their ability to represent the following key groups:

- Mobility impaired
- Visually impaired
- Hearing impaired
- Mental Health
- Seniors

The AAC is scheduled to meet 3 times annually. The AAC reviews previously identified accessibility issues, identifies new accessibility issues, develops management strategies for accessibility issues, and refines the process for ensuring that LWDH policies and procedures are consistent with accessibility requirements.

### **2021 – LWDH AAC - Summary of Activities**

**The LWDH AAC met only twice in 2021 due to the COVID-19 pandemic.** In May and Oct. 2021, the group reviewed the progress of the previously identified barriers and further identified, listed, and prioritized new barriers on an Excel spreadsheet as Barrier ID Form (Appendix 1). Removal and prevention strategies were identified, prioritized and completed as possible.

Major activities undertaken by the LWDH in 2021 included:

- Pursued NWAHA development of voluntary accessible needs flagging in EMR
- Ongoing liaison with community partners such as OHCNAP
- Continuation of AAC representative on Patient Family Advisory Committee
- Continuation of AAC representation on all nations hospital steering committee and ad hoc committees.
- Ongoing signage review and revision as required
- Ongoing liaison and review re. multiple structural and functional changes throughout main and off site buildings

- Ongoing liaison and review and upgrades and purchase of equipment as required, including bariatric seating and beds

### **Conclusion**

The LWDH AAC will continue to meet 3 times per year either face to face or virtually in order to identify or review physical, architectural, informational, communications, attitudinal, technological, or policy/practice accessibility issues in the LWDH, and to continue to make recommendations that will address these accessibility issues. The AAC will regularly monitor, respond to and ensure compliance with all AODA initiatives and IAS requirements.

**LWDH Barrier ID Form - Updated Oct 18, 2021**

<u>Priority</u>	<u>Date</u>	<u>Barrier</u>	<u>Type</u>	<u>Location</u>	<u>Objective</u>	<u>Resolution</u>	<u>Criteria</u>	<u>Resource</u>	<u>Time</u>	<u>Resp.</u>	<u>Status</u>	<u>Outcome</u>
Desirable	Oct-12	Power door opening range not delineated	Physical	LWDH 2nd Floor	All LWDH facilities will be accesible to low vision	Paint contrast on floor in door range	100% of users will have optimal visual cueing and acuity	Labour Purchase Cost	3 months	L. Somers	DC - determined not to be an issue	
B Required	Oct-12	2E door frame and hall corners low contrast	Physical	LWDH 2nd Floor	All LWDH facilities will be accesible to low vision	Paint contrast colors around door frame	100% of users will have optimal visual cueing and acuity	Labour Purchase Cost	3 months	L. Somers		
B Required	Oct-21	2nd floor doors require power opening	Physical	LWDH 2nd floor	All LWDH facilities will be accesible to mobility	Install power doors	100% of users can safely access LWDH services	Labour Purchase Cost	3 months	L. Somers	C	Power openers installed in 2e hallway and lab main door
C Desirable	Oct-12	TCC - Fluorescent poor lighting - better with Pot light	Physical	LWDH Basement	All LWDH facilities will be accesible to low vision	Install pot lights	100% of users will have optimal visual cueing and acuity	Labour Purchase Cost	1 year	L. Somers	P and C	AUG 2017 - ONGOING - replacing lights with LEDS as feasible
B Required	2004	ER Wicket too high, with glass sound barrier	Architectural	LWDH Main Floor	ER wicket at user friendly height with no sound obstruction	1. Lower wicket height 2. Adapt sound barrier	100% of users can interact with ER staff	Labour	6 mo., pending funding	L. Somers	P	Full renovation pending Fall 2021
B Required	21-Sep-16	No signage in administrative wing	Physical	LWDH	Signage will assist with way finding	1. add signage to include admin wing	100% of users can safely access LWDH services	Labour Signage costs		L. Somers	C	AA at entrance to greet and guide

B Required	June 19, 2017	Admitting office needs grab bar for patients on wall	Physical	LWDH Main Floor at Lobby	Admitting office will be accessible	1. mount grab bar beside bench to assist patients to stand	100% of users can access LWDH services	Labour Grab bar cost	Jul-17	L. Somers	P	
B Required	2006	Acute ward fire exit requires ramp and walkway and lever door handle	Physical	Morningstar	Fire exit will be accessible	1. Install ramp and walkway from fire exit 2. Lever Handle	100% of users can safely exit though fire exits in Morningstar	Labour Part Costs	6 mo., pending funding	C. Voort		Funding Declined, unresolved, new funding applications made
B Required	2006	Washrooms throughout Morningstar require signage and wider door and wheel in shower	Physical	Morningstar	Washrooms will be accessible	1. Signage 2. Female acute - wider door	100% of users can access washrooms safely in Morningstar	Labour Part Costs	6 mo., pending funding	C. Voort		Funding Declined, unresolved, new funding applications made
C Desirable	2006	Staff washroom requires grab bars	Physical	Morningstar	Washrooms will be accessible	1. Install grab bars	100% of staff can access staff washroom in Morningstar	Labour Part Costs	6 mo., pending funding	C. Voort		Sept 2014 - unresolved
B Required	2014	Challenge club buzzer not at accessible height	Physical	New St Joes	Door buzzer will be accessible	1. lower door buzzer	100% of users can access assistance	Labour Part Costs	6 mo., pending funding	L. Somers		Sept 2014- Pending
C Desirable	2014	Challenge club and addictions doors are manual	Physical	New St Joes	Door can be opened by all users	1. install power door	100% of users can access office	Labour Part Costs	6 mo., pending funding	L. Somers		Sept 2014- Pending

C Desirable	2004	No visual alarm for fire alarm	Physical	New St. Joes	Fire alarm will be appropriate for all	1. Install fire alarms with visual and appropriate audible alarm	100% of users can identify fire alarm in New St. Joes	Labour Part Costs	6 mo., pending funding	C. Voort		Sept 2014 - part of larger proposal
B Required	27-Jun-05	Entrance and internal rooms have reduced accesibility	Physical	New St. Joes	The Challenge Club will be accessible	1. Washroom requires covered pipe, angled mirror, and replaced slat on broken bath seat	100% of users can access the Challenge Club	Labour Purchase Cost	6 mo., pending funding	C. Voort		Sept 2014 - pending
Desirable	May, 2019	Grit paint same color as floor	Physical	LWDH Main Floor	All LWDH facilities will be accesible to low vision	Paint (yellow) contrast colors on grit paint strips on ramps/by stairs	100% of users will have optimal visual cueing and acuity	Labour Purchase Cost	3 months	L. Somers	C	Dark contrasting shade of color on grit paint
Required	May, 2019	faded paint - no paint on drop off by ER	Physical	LWDH outside ER	All LWDH facilities will be accesible to low vision	Paint (yellow) contrast colors on drop off outside ER, with DON'T WALK sign	100% of users will have optimal visual cueing and acuity	Labour Purchase Cost	3 months	L. Somers	C	Drop off painted yellow with a NO WALK symbol
Desirable	May, 2019	Braille signage absent on target locations	Physical	LWDH	All LWDH facilities will be accesible to low vision	Brialle signage added to all key target locations	100% of users will have optimal visual cueing and acuity	Labour Purchase Cost	3 months	L. Somers		

Desirable	May, 2019	Vending machine room does not have terminal signage	Physical	LWDH Main Floor	All LWDH facilities will be accesible to low vision	Install sign at door of vending machines - VENDING MACHINES	100% of users will have optimal visual cueing and acuity	Labour Purchase Cost	3 months	L. Somers	C	Vending sign on ceiling
Required	Nov, 2020	Accesible power door at ER to main hall entrance needed	Physical	LWDH Main Floor beside ER	All LWDH facilities will be accesible	Power door required	100% of users can access entrance	Labour Purchase Cost	3 months	L. Somers	C	Power doors installed May 2021