



## 54<sup>th</sup> Annual General Meeting

<b>Date:</b> June 9, 2022	<b>Location:</b> Virtual	<b>Chairperson:</b> Wendy Peterson	<b>Admin Support:</b> Kaila Stepanik
<b>Time Meeting Called to Order:</b> 6:58 p.m.		<b>Time Meeting Adjourned:</b> 8:11 p.m.	
<b>Present:</b>			
Alison Farough, LWDH Director Brent Lundy, LWDH Vice-Chair Charlene Chapman, LWDH Director Cheryl O’Flaherty, VP Corporate Services and CFO Donna Makowsky, VP Patient Care and CNO Dr. Laurel Snyder, President of Medical Staff Dr. Sean Moore, Chief of Staff Fred Richardson, LWDH Director Jaki Diamond, LWDH Director		Joan Reid, LWDH Director Logan Haney, LWDH Director Ray Racette, President and CEO Robert Bulman, LWDH Director Wendy Peterson, Board Chair Nicole Brown, LWDH Director Rita Boutette, LWDH Director	
<b>Guests:</b>			
Brock Chisholm Dan Reynard Darryl Michaluk Diane Iriam Eileen Wilton Eric Grimm Erv Stach Gail Richards Jane VanWalleghem Judy Carlson		Kelsey Geisel Kimberly Mejia Lesley Hollis Lisa Doerksen Mel Buffett Nancy Johanson Shawn Brown, MNP Chartered Accountants Sue Straight Tim Davidson	

AGENDA ITEMS	DISCUSSION	ACTION
<b>1. Call to Order</b>	W. Peterson, Chair, called the Annual General Meeting to order at 6:58 p.m.	Called to Order
1.1. Acknowledgement of Traditional Lands	W. Peterson welcomed everyone to the meeting. The traditional lands of the Anishinaabe of Treaty Three and the Métis Nation were acknowledged.	Information
<b>2. Approval of Consent Agenda</b>	<b>Moved</b> by N. Brown and <b>seconded</b> by B. Lundy that the Consent Agenda be approved as circulated: 2.1 Board of Directors Annual General Meeting Minutes: June 10, 2021 (draft)	Motion#22/6/1 AGM carried
<b>3. Reports/Comments</b> 3.1. Report from Wendy Peterson, Chair of the Board of Directors	W. Peterson, Board Chair highlighted the following items: <ul style="list-style-type: none"> <li>• It was noted that W. Peterson’s entire term as Chair was conducted through virtual meetings.</li> <li>• Despite many challenges, the work of the Board of Directors continued throughout the pandemic. This work included a refresh of the Board Policy Manual, establishing an Indigenous Advisory Council, furthering the work of the All Nations Health Partners Ontario Health Team, and planning for the All Nations Hospital Project.</li> <li>• A sincere thank you was extended to the Lake of the Woods District Hospital Foundation and Auxiliary, Board Directors, and all hospital and professional staff.</li> <li>• Key partnerships were highlighted.</li> </ul>	Information
3.2. Report from Ray Racette, President and Chief Executive Officer	R. Racette highlighted the following items: <ul style="list-style-type: none"> <li>• An overview of the COVID-19 pandemic and its impacts were reviewed.</li> <li>• The impact of staffing challenges on the LWDH were reviewed. It was noted that our normal vacancy rate ranges from 7 – 10%, and currently, it</li> </ul>	Information

AGENDA ITEMS	DISCUSSION	ACTION
	<p>is 23%, with many specialty areas being impacted (i.e., ED and ICU). It was noted that ICU has been closed to admissions 36 times since September 2021. These are tough issues being faced by the organization. Recruitment and retention initiatives are being reviewed and implemented.</p> <ul style="list-style-type: none"> <li>• Update provided on the planning done to date for the All Nations Hospital Project. LWDH continues to wait for approval of the Stage 1 proposal submission, which was submitted in April 2021; LWDH has commenced planning for Stage 2, which includes Functional Programming (very detailed in terms of each space within the hospital). Will start to present the work done to date on the project to the public starting this summer.</li> <li>• Public feedback has assisted in changing hospital operations. The Current Operations and Innovations Working Group, which includes membership from WNHAC and Kenora Chiefs Advisory (KCA), was formed to help determine what can be changed now to improve care for Indigenous patients. Changes made to date include KCA Client Navigators and WNHAC Transition Facilitators in-hospital, and the opening of the Ojibwa Healing Room. The goal is to create an Indigenous Patient Services Department within the LWDH.</li> <li>• Work done to date with the All Nations Hospital Ontario Health Team (OHT), which has included a lot of work on a digital health strategy to allow health information to be accessed by all care providers of a patient.</li> <li>• A lot of work is being done to ensure seamless access for our patients to services in Winnipeg. COVID-19 brought many challenges with access, which was very difficult for our health care providers and our patients.</li> <li>• A sincere thank you was extended to the Lake of the Woods District Hospital Foundation and Auxiliary, as well as the public's support during a very difficult year.</li> <li>• A heartfelt thank you was also given all hospital and professional staff in all departments and at all sites.</li> </ul>	
<p>3.3. Comments from Donna Makowsky, VP Patient Services and CNO</p>	<p>D. Makowsky highlighted the following items:</p> <ul style="list-style-type: none"> <li>• D. Makowsky will be retiring from the VP Patient Services and CNO role this year after 41 years at the LWDH.</li> <li>• Despite the pandemic, the patient care team oversaw the following implementations: <ol style="list-style-type: none"> <li>1. Implementation of epidural infusions for Labour and Delivery.</li> <li>2. Working towards implementation of Continuous Ambulatory Delivery Devices. These pumps allow continuous subcutaneous infusion of medications to facilitate better pain control for palliative clients.</li> <li>3. A targeted temperature management system.</li> <li>4. High flow oxygen therapy.</li> <li>5. Orthopedic Surgical procedures facilitated at LWDH were expanded to include Anterior and Lateral Hip Replacements, Total Knee Replacements, and Simple and Instrumented Discectomies with fusion.</li> <li>6. Additional Orthopedic slates were added to assist with reducing the regional Orthopedic waitlist.</li> <li>7. With the implementation of Adductor Canal Blocks for improved pain control, Total Knee Replacements have become same-day surgery.</li> <li>8. There was further expansion of Surgical Services to include Gynecology and some Maxillofacial procedures. Planning is underway to begin providing urology procedures at LWDH as part of the regional urology program.</li> <li>9. Operating Room staffing enhancements are being put in place to facilitate double slates up to 5 days/week.</li> <li>10. Surgical Services recently completed a Flow study. Recommendations are anticipated to assist in potentially improving flow and efficiency.</li> </ol> </li> </ul>	<p>Information</p>

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	<ol style="list-style-type: none"> <li>11. The Vocera Smartbadge and Vina App communication system was implemented. We have also begun planning on the next phase of Vocera implementation which will include integration with our hospital's nurse call system.</li> <li>12. We continue to facilitate post-discharge follow-up phone calls. Information gathered from the follow-up phone calls is shared broadly to allow quality improvement opportunities.</li> <li>13. We continue to develop and implement standardized patient order sets based on best practice.</li> <li>14. Through collaboration with our community partners, Cardiac Rehab is now provided to the residents of the Kenora region directly by the hospital and one or more participating partner agencies.</li> <li>15. We continue to work closely with the LHIN and our community partners to ensure the right care is provided in the right location, thereby reducing our alternate level of care rates to the lowest they have been for several years.</li> <li>16. in an effort to improve transitions to Pinecrest, an NP or physician now begins following clients destined to Pinecrest while they are still in hospital.</li> <li>17. An Ontario College of Pharmacy Practice Assessment was completed, and we were awarded a grade of pass with action plan.</li> <li>18. A trial is currently underway of accepting psychiatric admissions directly from Northern Nursing Stations utilizing a best practice guideline for determining medical stability.</li> <li>19. Several more of our outpatient departments have moved to electronic documentation including Wound Clinic, Chemotherapy and Dialysis.</li> <li>20. There have been changes to our Code Stroke protocols to include a new stroke screening tool which guides clinical decision-making. LWDH has a new Brain Perfusion scan that will automatically be ordered when a Code Stroke is called.</li> <li>21. KCA Client Navigators and WNHAC Transitions Facilitators have started working in the hospital with our inpatient and outpatient Patient Care teams.</li> <li>22. Implementation of the Quality Standards for Schizophrenia and Alcohol Use disorder.</li> <li>23. Through collaboration with community partners, the Managed Alcohol program has moved from the Morningstar center into a supervised housing program at the Waterview Inn.</li> <li>24. Renovations at the Morningstar Centre are underway which will facilitate increased isolation capacity.</li> <li>25. Renewed partnership arrangements will allow for enhanced social work support to the ED.</li> </ol>	
<p>3.4. Comments from Anthony Sharp, Chair of the Foundation</p>	<p>A. Sharp highlighted the following items through a recorded video:</p> <ul style="list-style-type: none"> <li>• 2022 was a very challenging year for the Foundation with a turnover of the entire staff in the middle of a pandemic where events could not be held.</li> <li>• Have been working with KCI Consulting on identifying areas of strength and improvement to move the Foundation forward and to help build a future capital campaign for the new hospital.</li> <li>• Have been actively recruiting for a new Executive Director and will be welcoming Mira Trebilcock to this position this month.</li> <li>• The main fundraising has been done through the online 50/50 during the pandemic.</li> <li>• This year, the Foundation supported the hospital by providing over \$750,000 for new equipment throughout the hospital, including the ED, Obstetrics, 2 East, 3 East, and Surgical Services.</li> <li>• A sincere thank you was extended to the LWDH Foundation Board of</li> </ul>	<p>Information</p>

