

FOR IMMEDIATE RELEASE

Flood at Lake of the Woods District Hospital; Emergency Department Remains Open

Kenora, ON, May 6, 2026 – In the early morning hours of May 6th, 2026 Lake of the Woods District Hospital experienced a flood that has impacted several departments of the hospital.

“First and foremost, thanks to the swift and coordinated response of our incredible LWDH team, all patients remained safe and continued to receive excellent care,” said Cheryl O’Flaherty, President & CEO. “Their quick actions helped contain the situation, minimize damage, and support patient safety while we plan next steps for recovery.”

SERVICE UPDATES:

- **Emergency Department (ED):** The Emergency Department has been affected but **remains open**. Anyone experiencing a medical emergency should call 911 or attend the Emergency Department immediately. For non-urgent health concerns, please contact:
 - Sunset Country Family Health Team Clinics: 807-468-6321
 - Waasegiizhig Nanaandaw’iyewigamig: 1-888-MYWNHAC (699-6422)
 - Telehealth Ontario / Health811: 1-866-797-0000
- **Surgical Services:** This department has been significantly impacted. **All scheduled surgeries have been cancelled for the remainder of this week.** Affected patients are being contacted directly by hospital staff with further information.
- **Telemedicine:** Services have been disrupted. Patients with affected appointments will be contacted directly.
- **Other Services:** There are currently no disruptions to Rehabilitation, Diagnostic Imaging, Chemotherapy, Dialysis, or Ambulatory Day Clinics. All inpatient units remain open.
- **Ongoing Assessments:** The impact on General Surgery, Outpatient Psychiatry, and Visiting Specialist Clinics is still being evaluated.

Patients with questions about upcoming appointments are encouraged to contact the department where they are scheduled or reach out to Patient Relations at 807-468-9861, ext. 2562, or patientrelations@lwdh.on.ca.

We appreciate the community’s patience and understanding as we respond to this unexpected disruption. Additional updates will be shared as more information becomes available.

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