Board approved: May 13, 2021

**VISION** 

To be a leader in providing innovative and culturally sensitive patient care to remote and rural communities within a respectful and compassionate environment.

**MISSION** 

To support people in their healthcare journey in an innovative, collaborative, and compassionate way, with a goal to build healthy communities.

**VALUES** 

Caring Collaboration **Best Practices** 

Integrity

Respect

**STRATEGIC DIRECTION** 

**Promote and** support an effective and seamless health care system

**Ensure effective** stewardship of resources

Focus on patient safety and achieving excellence in clinical care

Ensure use of technology

**Optimize** infrastructure

Complete Stage 1 and

Stage 2 of the planning

phase for the All

**Nations Hospital** 

Proiect

**Improve processes** at LWDH

Improve support and relationships with **Indigenous partners** and patients

Active Member of the All Nations Health Partners (ANHP) and **ANHP Ontario Health** Team (ANHP OHT)

Implement external review recommendations that improve efficiency and effectiveness

Participate with hospitals in Northwestern Ontario in utilizing regional programs that will stabilize and expand services at LWDH.

Incorporate patient

and family advisors

patient care team

as part of the

Use Vocera technology to improve point-to-point communication with front-line staff

Implement electronic documentation for outpatient departments

Participate in e-

connectivity trial of

Manitoba providers

accessing Ontario

Participate actively in

Northwestern Ontario

digital strategies for

digital platforms

ANHP OHT and

Hospitals

Complete the space utilization and reallocation project for refreshing the LWDH campus

Use knowledge from technical building assessments to develop multi-year

Utilize virtual recruitment Tool

Establish dyad model between service leads and service managers

Use LEADS Framework and virtual learning platform to improve leadership capacity

Actively engage staff and professional staff in mission, vision, and values refresh

Establish Board portal and technology support

Improve staff safety by utilizing a contracted security service

Establish volunteer program

Partner with Kenora Chiefs Advisory in planning new All Nations Hospital

Provide mandatory Anishinaabe Engagement training to hospital and professional staff and Board.

Increase Indigenous representation on Board of **Directors** 

Collaborate with KCA and WNHAC to improve current services at LWDH

Establish an Indigenous Advisory Council

Improve access to traditional healing and Indigenous navigators

**ACTION FOCUS JANUARY** 2019 -MARCH 31,

2022

partners to improve **Addictions Services** in the Kenora region

Actively participate with external Mental Health and

Actively participate with Shared Health Manitoba and Thunder Bay Regional Health Sciences Centre (TBRHSC) to develop strong referral networks

Improve local access by expanding surgical, visiting specialist and virtual services

> Improve access to Manitoba tertiary services

Integrate admitting and screening functions at main entrance

Implement modern staff scheduling system

SBAR care transition tool to become part of patient record

Increase follow-up calls to discharged patients

Implement new PACS system to enhance sharing of DI results

infrastructure plan

Renovate Pharmacy to meet new NAPRA safety standards for chemotherapy drug preparation