

Inpatient Experience Survey Results

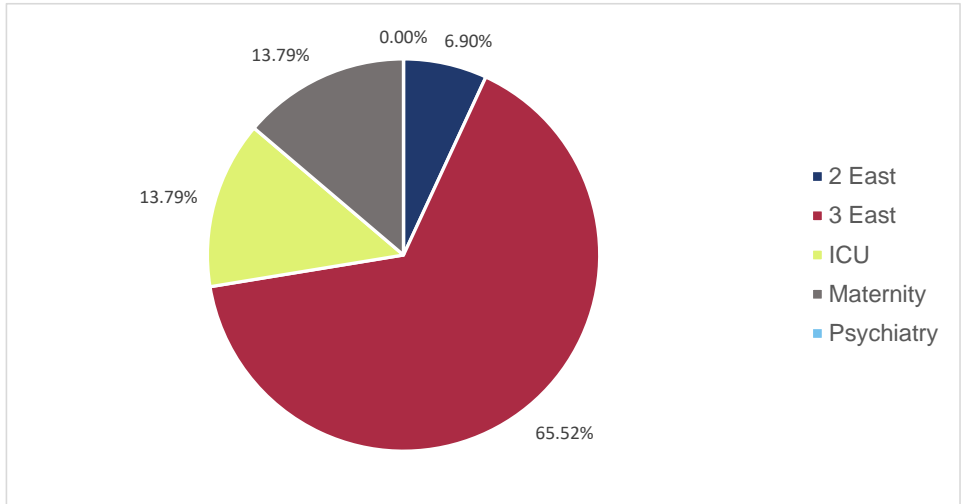
Survey Dates: April 1, 2019 - March 31, 2020

Total responses: 29

N/A Responses have been removed

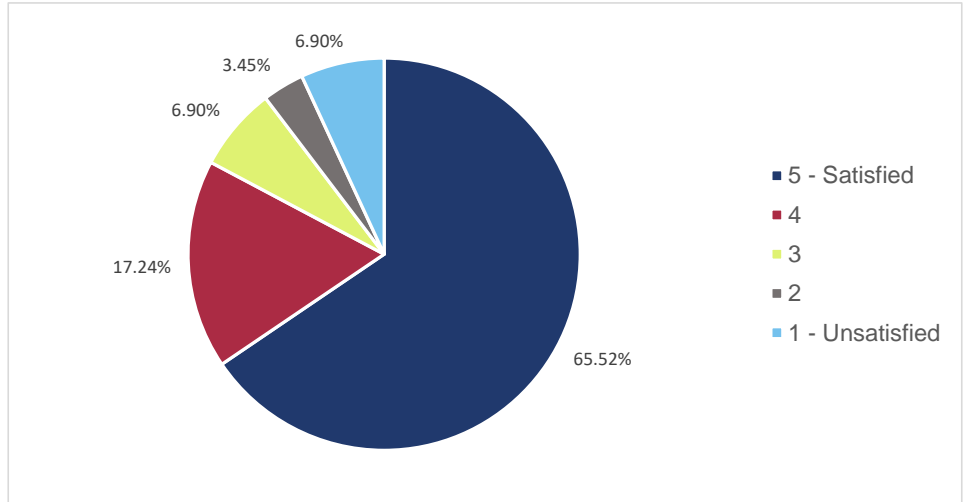
1.) Which department were you an inpatient in?

| Option | Count | Percent |
|-------------------------|-----------|---------|
| 2 East | 2 | 6.90% |
| 3 East | 19 | 65.52% |
| ICU | 4 | 13.79% |
| Maternity | 4 | 13.79% |
| Psychiatry | 0 | 0.00% |
| Total Responses: | 29 | |



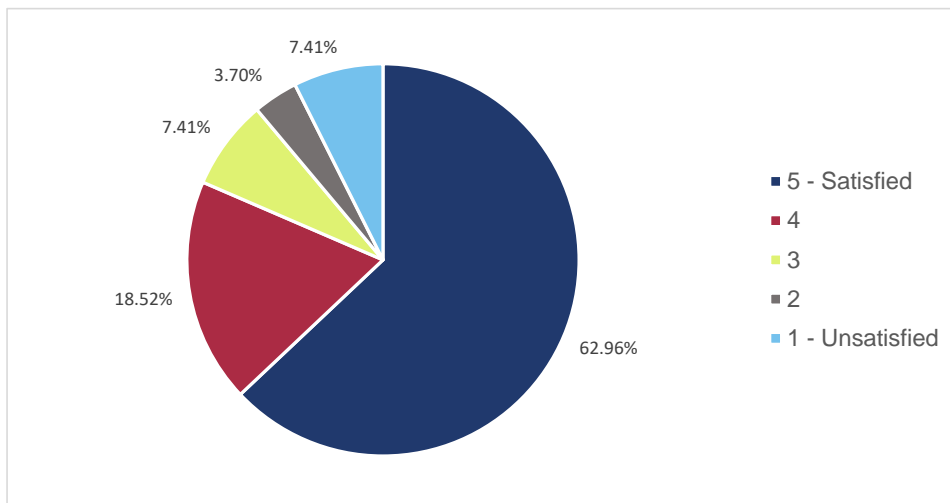
9.) I received the information I needed to make decisions about my care:

| Option | Count | Percent |
|------------------------|-----------|---------|
| 5 - Satisfied | 19 | 65.52% |
| 4 | 5 | 17.24% |
| 3 | 2 | 6.90% |
| 2 | 1 | 3.45% |
| 1 - Unsatisfied | 2 | 6.90% |
| Total Responses | 29 | |



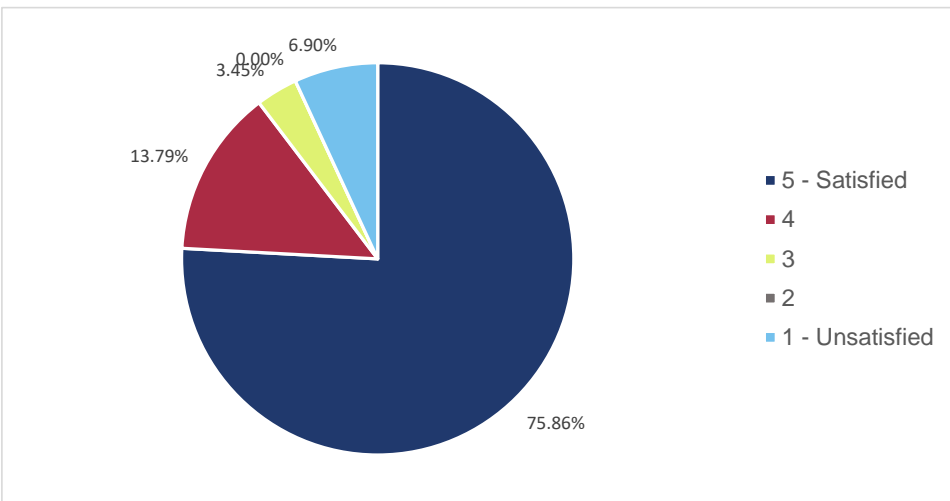
10.) My concerns were listened to:

| Option | Count | Percent |
|------------------------|-----------|---------|
| 5 - Satisfied | 17 | 62.96% |
| 4 | 5 | 18.52% |
| 3 | 2 | 7.41% |
| 2 | 1 | 3.70% |
| 1 - Unsatisfied | 2 | 7.41% |
| Total Responses | 27 | |



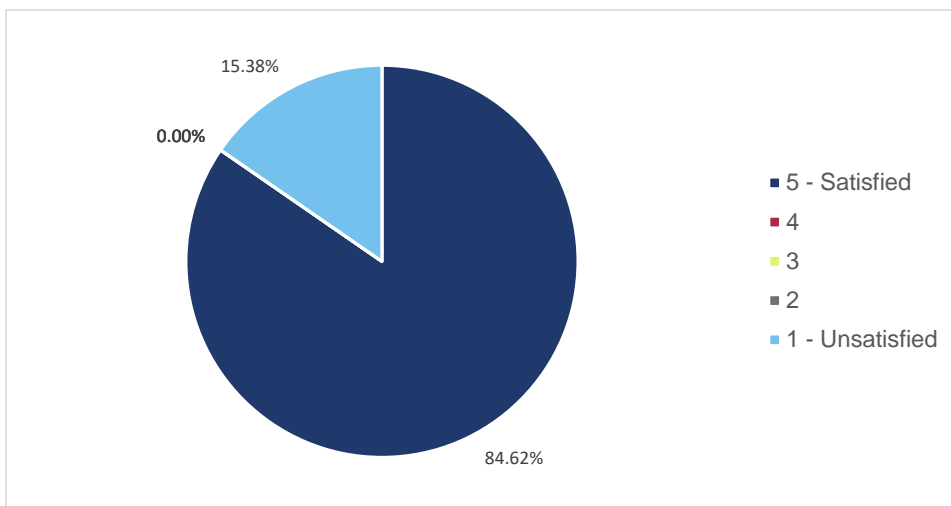
11.) I was treated with respect:

| Option | Count | Percent |
|------------------------|-----------|---------|
| 5 - Satisfied | 22 | 75.86% |
| 4 | 4 | 13.79% |
| 3 | 1 | 3.45% |
| 2 | 0 | 0.00% |
| 1 - Unsatisfied | 2 | 6.90% |
| Total Responses | 29 | |



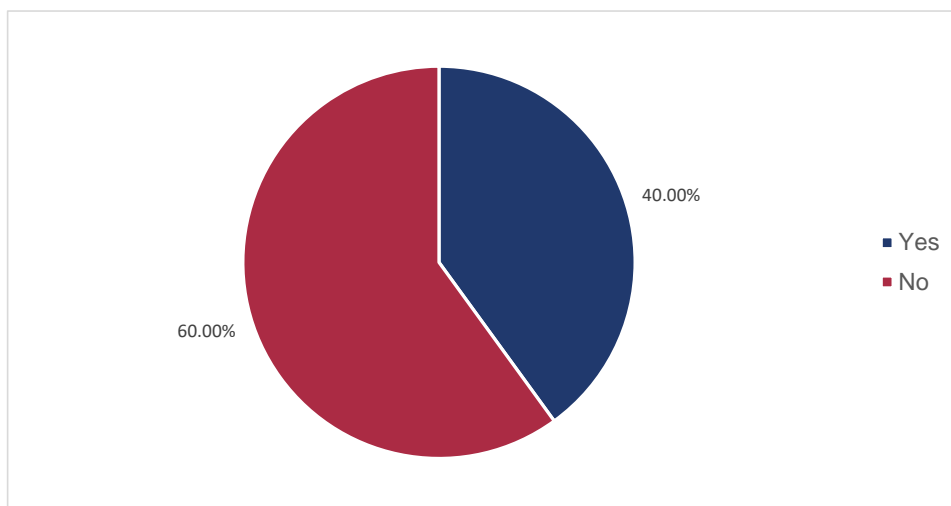
15.) I felt that my cultural needs were respected:

| Option | Count | Percent |
|------------------------|-----------|---------|
| 5 - Satisfied | 11 | 84.62% |
| 4 | 0 | 0.00% |
| 3 | 0 | 0.00% |
| 2 | 0 | 0.00% |
| 1 - Unsatisfied | 2 | 15.38% |
| Total Responses | 13 | |



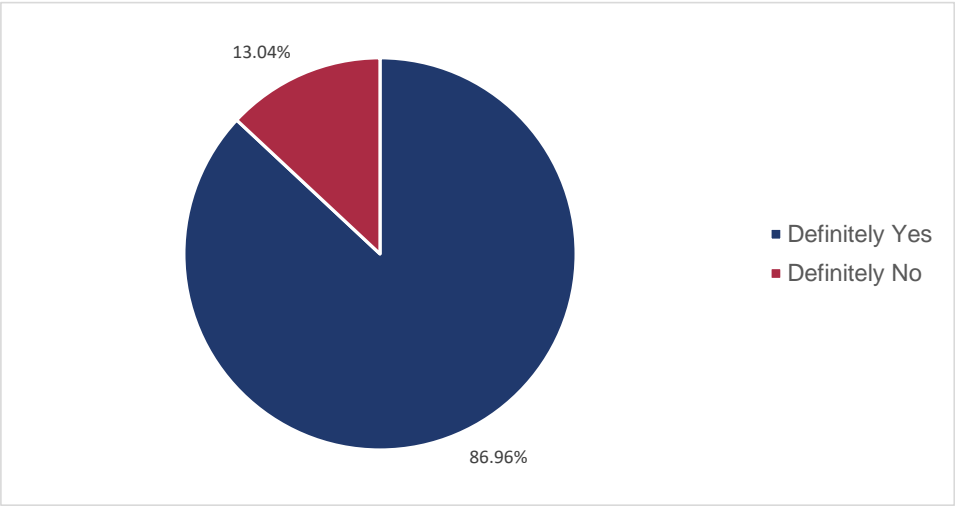
17.) If you are Indigenous, Metis, or Inuit, were you aware of the following cultural services provided in the hospital to meet your needs: Traditional Healing, Interpreter Services, and Cultural Support

| Option | Count | Percent |
|------------------------|----------|---------|
| Yes | 2 | 40.00% |
| No | 3 | 60.00% |
| Total Responses | 5 | |



22.) I would recommend this hospital to a friend or family member:

| Option | Count | Percent |
|-----------------|-------|---------|
| Definitely Yes | 20 | 86.96% |
| Definitely No | 3 | 13.04% |
| Total Responses | 23 | |



23.) If I needed to be in hospital again, I would feel comfortable to return to this hospital:

| Option | Count | Percent |
|-----------------|-------|---------|
| Definitely Yes | 22 | 88.00% |
| Definitely No | 3 | 12.00% |
| Total Responses | 25 | |

